

## Purchasing POINT Tickets via the Greyhound Website (Eastern and SouthWest Routes only)

Website link: <https://www.greyhound.com>

### Step 1

Begin on Greyhound’s home page by selecting your origin and destination stops as well as your departure date and number of passengers, followed by your return date if you are making a round-trip purchase.

The screenshot shows the Greyhound website's booking interface. At the top, there is a 'BOOK A TRIP' header. Below it, there are fields for 'From' (Bend, OR), 'To' (Ontario, OR), departure date (10/02/2021), and return date (10/02/2021). There are also fields for 'Email or ID', 'Password', and a 'SIGN IN' button. The 'Passengers' dropdown menu is set to '1 Passengers (0 x wheelchair)'. The 'Discount Options' dropdown menu is also visible. Red circles and arrows highlight the 'Passengers' and 'Discount Options' menus.

Check the box next to “Traveling in your wheelchair?” if you require wheelchair accommodations. Select from the “Discount Options” menu if you would like Student or Veteran discounts.

The screenshot shows a bus booking interface. At the top, it displays the route from Bend, OR to Ontario, OR, with departure dates of 10/02/2021. Below this, there are buttons for "1 Passengers (0 x wheelchair)", "Discount Options", "Add Promo Code", and a "SEARCH" button. A dropdown menu is open under "1 Passengers", showing options for "Adults(17-61)" (1), "Children(2-16)" (0), and "Seniors(62+)" (0). Below the dropdown, there is a checkbox for "Traveling in your wheelchair?". A red arrow points to this checkbox. To the right of the checkbox, the word "REQUIRED" is partially visible. Below the checkbox, there is a note: "Don't check the box if you'd like to sit in a regular seat and store your wheelchair in the baggage compartment." To the right of this note, there is a partially visible sentence: "vaccinated, are still required by Federal law to wear a mask re boarding, even when we're boarding outside." At the bottom right, there is a button that says "LEARN MORE ABOUT FACE COVERINGS".

## Step 2

Next, select which POINT bus you will ride depending on the time you would like to depart.

POINT buses on the NorthWest and Cascades Routes will always be represented by a four-digit number beginning with two fives, which will look like "55##."

POINT buses on the Eastern and SouthWest Routes will always be represented by a four-digit number beginning with an eight, which will look like "8####."

In this case, you would select either "Schedule 5500" or "Schedule 5564" depending on what time you would like to depart:

The screenshot shows a flight selection interface. At the top left, there is a 'FILTER +' button. To the right, 'SORT BY:' is followed by a dropdown menu set to 'Earliest departure (from 2:30 pm)'. Below this, the route is 'BEND,OR' to 'ONTARIO,OR'. The flight schedule shows a departure at 2:30 pm and arrival at 8:25 pm, with a duration of 4h 55m, Schedule 8409, and a Direct flight. There are icons for Wi-Fi, pet, and wheelchair. A 'VIEW ITINERARY' link is present. On the right, under 'Average fare per person (in USD)', three fare options are listed: 'ECONOMY' (with a red circle around a '\$48' price tag and a red arrow pointing to it), 'ECONOMY EXTRA', and 'FLEXIBLE'. Both 'ECONOMY EXTRA' and 'FLEXIBLE' are marked as 'FARE UNAVAILABLE'.

Select “Book This Fare” when you are finished selecting your trip.

For a round-trip purchase, complete Step 2 once more for your return trip.

This screenshot is similar to the first one, but the 'ECONOMY' fare is now selected. The price '\$48' is displayed in large text, and the text 'ECONOMY FARE' is shown below it. A red circle highlights the 'ECONOMY' tab, with a red arrow pointing to it. An orange button labeled 'BOOK THIS FARE' is visible, along with a link for 'Return to all fares'.

### Step 3

Enter your Traveler and Payment Information, then select “Pay Now” to complete your purchase.

Primary Cardholder Details	TICKET SUMMARY
We'll need your details to send a confirmation email, and to contact you in case there's a change to the schedule.	<b>Round Trip</b> 1 Adult \$ 36.00
<input type="text" value="Email *"/>	<b>Fees</b> Service Fee \$ 5.98
<input type="text" value="United States"/>	<b>TOTAL \$41.98</b>
<input type="text" value="Address *"/>	
<input type="text" value="Address line 2"/>	
<input type="text" value="Zip *"/>	<input type="text" value="City *"/>
<input type="text" value="State *"/>	<input type="text" value="Phone *"/>

## Step 4

Enjoy your trip on the POINT!